



GUEST CODE OF CONDUCT

Campos Family Vineyards is committed to creating a safe, comfortable, family friendly and enjoyable entertainment experience for all our guests.

GUESTS ARE EXPECTED TO FOLLOW THE BELOW GUIDELINES AND SHOULD EXPECT AN ENVIRONMENT WHERE:

Campos Family Vineyards management staff have been trained to intervene where necessary to help ensure that the above expectations are met, and guests are encouraged to report any inappropriate behavior to the nearest Manager on Duty, Bartender or Guest Relations Team Member.

Guests who choose not to adhere to these provisions will be subject to ejection without refund. If you feel that our staff does not address any issues to your satisfaction, please request to speak with a Manager or Guest Relations Team Member immediately.

DISTURBANCES

All guests must always maintain reasonable and appropriate behavior. Guests using offensive language or engaging in disorderly conduct may be ejected from the facility. Ejected guests will not receive a refund for their admission costs or be compensated in any way for their loss.

DISTURBANCES INCLUDE, BUT ARE NOT LIMITED TO THE FOLLOWING:

- ❖ Standing on furniture.
- ❖ Placing children on shoulders.
- ❖ Drunk and disorderly conduct.
- ❖ Fighting or challenging others to fight.
- ❖ Indecent exposure of body parts.
- ❖ Interference with or delay of the event.
- ❖ Violations of CFV Event Policies.
- ❖ Violation of the Local, State and Federal Laws and Statutes.
- ❖ Attempting to enter the field of play, court, stage or backstage area without permission.
- ❖ Willfully and maliciously disturbing another guest or employee.
- ❖ Using profanity and/or offensive words, which are likely to provoke a violent reaction from others.

PROHIBITED ITEMS

- ❖ Weapons of any kind (guns, knives, pepper spray) and any object that can be used to inflict bodily injury or disrupt the event.
- ❖ Any item that may be deemed potentially harmful.
- ❖ Outside alcohol of ANY kind.
- ❖ Drugs or illegal substances of ANY kind.

CODE OF CONDUCT:

As Campos Family Vineyards is committed to creating a safe, comfortable and enjoyable entertainment experience, you as the guest have a right to expect an environment where:

- ❖ Guests will consume alcoholic beverages in a responsible manner.
- ❖ Any guests who are underage or appearing overly intoxicated will be denied entry or ejected from the facility.
- ❖ Employees and CFV Volunteers will respect and appreciate each and every guest.
- ❖ Guests will be treated in a consistent, professional and courteous manner by all personnel.
- ❖ Guests will enjoy their experience on the property free from disruptive behavior, including foul or abusive language or obscene gestures or behavior.
- ❖ Guests will smoke in designated smoking areas only.
- ❖ There will not be any obscene or indecent messages on signs or clothing.
- ❖ Guests will comply with requests from CFV Staff regarding operations and emergency response procedures.

We Thank You

**FOR ADHERING TO THE PROVISIONS
OF THE CAMPOS FAMILY VINEYARDS
CODE OF CONDUCT**